

Dear ForwardHealth Member,

On July 1, 2011, ForwardHealth will begin using a new non-emergency medical transportation manager (LogistiCare Solutions, LLC) to arrange all rides to covered appointments.

All rides to your covered medical appointments will no longer be arranged through the county or through an individual transportation provider. All rides will now be handled by LogistiCare.

You may begin calling LogistiCare on **June 17, 2011**, to arrange all your rides to your medical appointments that are scheduled for July 1, 2011 or after.

Please use LogistiCare's toll-free telephone number (1-866-907-1493) to arrange all your medical rides. (You must call LogistiCare starting on **June 17, 2011**, even if you already have scheduled rides for July or after.)

In the coming weeks the State of Wisconsin and LogistiCare will be sending you more information about this BadgerCare Plus and Medicaid transportation change.